

Aftermarket Services

ABOUT SIEWERT EQUIPMENT

With offices in Rochester, Albany, and Buffalo, Siewert Equipment has been New York State's premier distributor for pumps, mixers, and process equipment for industrial and municipal customers for more than 60 years.

We are an authorized distributor, representing more than 70 top manufacturers, and we've built our reputation on providing high quality products, engineering expertise, and impeccable customer service. We have the best people and the best resources in the business, and we look forward to serving you.



A Division Of

CUMMINS-WAGNER

100% Employee Owned



ABOUT OUR SERVICE DEPARTMENT

Siewert Equipment offers a complete array of service options. We stand by our products, providing installation, startup, repair services, preventive maintenance, trouble-shooting and replacement parts. With Service Centers in Rochester and Albany, our Service Team has more than 100 years of combined experience, and with 12 fully-equipped service trucks at our disposal, we're well-prepared to serve you.

NY Service Team



Why Siewert Equipment?

- ◆ 12 Field-Authorized Service Technicians.
- ◆ 12 Fully-Equipped Trucks & Flatbed Truck w/Two-Ton Crane.
- ◆ 2 Five-Ton Fork Trucks.
- ◆ 3 Specialized Service Coordinators.
- ◆ 1 In-House, Dedicated Parts Specialists.
- ◆ VibrAlign XA-Pro Laser Alignment Systems.
- ◆ Onsite installation, inspection, and startup commissioning.
- ◆ Pump Improvement Engineering Services.
- ◆ Your place or our place, short-term or long-term - YOU decide.



For Service, Call 1-800-333-0598.

ROCHESTER

175 Akron Street
 Rochester, NY 14609
 P: (585) 482-9640
 F: (585) 482-4149

BUFFALO

2829 Wehrle Drive, Suite 12B
 Williamsville, NY 14221
 P: (716) 565-9403
 F: (716) 565-0649

ALBANY

244 First Street
 Troy, NY 12180
 P: (518) 272-3431
 F: (518) 272-4406

www.siewertequipment.com

Service Department



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Our fully-stocked Service Shops give us the capability to do complete disassembly, inspection, repair and reassembly of your equipment. Our shops also feature a high pressure steam cleaner, a parts washer, and a sand blaster to help remove oil, sludge, corrosion, and chemicals prior to initial inspection.

We Also Offer:

High Precision Laser Alignment
 24/7 Emergency Service
 Exchange/Loaner Equipment
 Preventive Maintenance Services
 Installation & Startup
 Engineering Services

Stay one step ahead with Preventive Maintenance:

*Do you prefer to be **proactive** rather than **reactive** when it comes to your most vital equipment?*

Then ask about our **Preventive Maintenance and Long-Term Service Agreements.**



Here's what our customers have to say:

"I thought I should contact you to say how pleased I am with the two mechanics that Siewert sent ... They are two of the hardest working young mechanics I've have come across in some time and Siewert should be proud to have them working for and representing them as a company."

Barry Erickson, Ph.D. Pump Improvement Engineer

With over 40 years experience in the pump industry, Barry assists our Service Team by:

- ◆ Conducting "Root Cause Analysis".
- ◆ Providing onsite systems design analysis and troubleshooting.
- ◆ Providing mechanical, hydraulic, and metallurgical upgrade recommendations to increase system up-time.
- ◆ Energy conservation specialist.



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