

Customer Testimonial IV: Environment One

The Town of Peru, NY



Located in the heart of New York's Adirondack Mountains, the Town of Peru sits in a picturesque landscape in the beautiful and historically significant Valcour region of Lake Champlain. The Town has more than 7,000 residents.

In 1985, the Town of Peru installed its first low pressure sewer system, which consisted of centrifugal grinder pumps in fiberglass basins. Water & Wastewater Superintendent Greg Timmons says candidly that he doesn't miss the days when the town owned and maintained two-horsepower, centrifugal pumps with float controls.

"The E/One Upgrade system has made our lives easier and cut down on our costs dramatically."

"I used to have at least two guys on call out of a total of six to answer emergency calls on week-ends. Back then it wasn't a question of if we were going to have emergency calls every night, it was how many are we going to have...We were always dealing with hung up floats, jammed cutters and continuous runs."

All this began to change in 2003 when the Town of Peru started replacing their centrifugal pumps with E/One Upgrade pumps. Since then the town has replaced all but two of the remaining centrifugal pumps with the simple and reliable E/One Upgrade.

"We have reduced our overtime for emergency calls by 75%. We don't have any of the old problems that we had with centrifugal pumps."

"We don't answer emergency calls every day like we used to. The E/One Upgrade system has made our lives easier and cut down on our costs dramatically. I'm very happy with the product and level of support we get."



Gregory Timmons
Water & Wastewater Superintendent
Town of Peru, NY

With more than 25 years experience, Greg is a second-generation Superintendent, following in the footsteps of his father, who previously served in the same position in the Town of Peru.

Greg is a hands-on supervisor, who frequently responds to emergency calls personally, and he can describe service calls from 20 years ago in perfect detail - right down to where it was, what his crew encountered, and how they fixed it.



The Upgrade from E/One is a replacement grinder pump engineered to fit into virtually any grinder pump wet well. Universal design allows easy drop-in conversion, ready to connect.

Manufactured at the Environment One Headquarters/Factory in Niskayuna, NY.



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